MEETING MINUTES

Project Name: IPRS Doc. Version No: 1.0 Status: Final

Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH

 Scribe:
 Sara Parks

 Date:
 3/23/05

 Time:
 10 - 11 a.m.

Location: Crossroads, Conference Room 3

IPRS Core Team Attendees:

Sharlene Bryant Others: Cathy Bennett Tim Sullivan Х Cheryl McQueen Trenton Hardy X Deborah Merrill Myran Harris X Gary Imes X Sara Parks Joyce Sims Mike Frost X Paul Carr X Shannon Johnson Χ Rick Debell X Angela Floyd Χ Thelma Hayter Χ Pamela Horrell Jeffrey Poole

Attendees:

Alamance-Caswell Onslow Χ Albemarle OPC Х Х Catawba **Pathways** Х Х Centerpoint Pitt Х Х Crossroads Riverstone Х Cumberland Roanoke-Chowan Х Χ Durham Rockingham Х Х Sandhills/Randolph Eastpointe Х Edgecombe-Nash SE Center Х Foothills SE Regional Guilford **Smoky Mountain** Tideland Johnston Χ **VGFW** Lee-Harnett Χ Mecklenburg Wake Х Western Highlands Neuse Х Х New River Wilson-Greene Х

Attendees:

Agenda:

Item No. Topics

1. Division and EDS Review

Upcoming checkwrites: March 24, April 8,15, 22

Tim Sullivan: Update Medicaid issues

BugCentral Status

Key CSRs

Operations Support: File Maintenance, Security, and Help Desk

Area Programs joining this week:

2. Area Programs

Roll call

Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.

Review March 18th checkwrite results.

Questions/comments about Upcoming checkwrites - March 24

April 8,15, 22 Agenda items

Approve 3/9 minutes for posting

Status of Infrastructure Assessment/IP Address for IP audit. Horace Macon 919-816-3233.

IPRS Questions or Concerns -

DMA Direct Provider Enrollment Questions – Angela Floyd & Pamela Horrell

Tim Sullivan – MMIS Updates

Updates to Roll Call?

Any other area program questions/comments?

DMH and/or EDS concluding remarks.

Next Meeting: March 30, 2005

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk –

1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No. Topics

- 1. **Upcoming Checkwrites** March 24, April 8,15, 22
- 2. **Tim Sullivan & Shannon Johnson-** Update Medicaid issues Medicare bypass will go in this weekend and the TPL bypass for 2012 and 2017 is complete. However, DMA had questions and we have an SE who is working to answer those questions. If answers are accepted, these could go in over the weekend as well. If not, we may need to run a couple more test. If we run more test the target for implementation would then be next weekend. EOB 79 we sent a CSR over to DMA and we are currently waiting on an answer from Carol Robertson.
- 3. **Bug Central Status:** 2 customer review
- 4. **Key CSRs:** MRMI is highest priority and is in the testing phase.
- 5. **Operations Support File Maintenance, Security** Received a request from Pitt to change their Site Coordinator.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item Topics No.

- 1. **Roll Call** (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
- 2. Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up wit on the issue.
- Review March 18th checkwrite
- 4. Questions/Comments about upcoming checkwrites: March 24, April 8, 15, 22 Please keep in mind that this Friday (3/25) is a holiday, so the cutoff is Thursday (3/24).

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item Topics No.

5. Agenda items

Approve 3/9 minutes for posting.

Reminder: Thursday 3/24 is cutoff since 3/25 is a holiday.

Status of Infrastructure Assessment/IP Address for IP audit. Horace Macon 919-816-3233. We still need OPC and Rockingham to complete this.

DMA Direct Provider Enrollment Questions - Angela Floyd and Pamela Horrell

IPRS Questions or Concerns -

- Q: Gina (Catawba) Direct enrolled providers who bill to Medicaid, if the client is not Medicaid eligible claims will not go to the router but will automatically go to the State correct?
- A: If a client isn't eligible for Medicaid it will go back to the provider with a denial. The provider will then need to send you the information so you can bill the claim under your provider number so the State can pay you and you pay the provider. State funds are not paid to direct enrolled providers.
- Q: (Sandhills) If provisional licensed staff can't enroll what code should they bill cpt or H code?
- A: Bill according to current standards until Division makes a decision.
- Q: Eva (VGFW) Is there anyone who can verify to the providers that what we're saying is correct?
- A: Outpatient psychosocial therapy as identified in the special bulletin should direct enroll. They can contact me via email at Pamela.horrell@ncmail.net or 919-855-4057.
- Q: Carol (Pitt) Where is the special bulletin?
- A: DMA website under publications.
- Q: Trey (Eastpointe) What do we do with grandfathered in LCSW?
- A: NC Medicaid does recognize them as long as they have the Medicare approval letter. If Medicare gave them a provider number, send that number with the application.
- Q: Pam (Western Highlands) H0019 services to prior approval does 60 visits count towards us as a provider?
- A: Thelma will research this and get back with you. Send to IPRS Q&A also.
- Q: Gina (Catawba) Any plan for state funds to move in this direction?
- A: Not currently making any moves towards that right now.
- Q: Eva (VGFW) EOB 79 does Shannon have any updates?
- A: Shannon sent over a CSR to DMA to get an answer from Carol Robertson.
- Q: Beth (Pathways) When billing for IPRS funding for direct enroll providers do they use their Medicaid number?
- A: No. Use your provider number, payment comes to you, and you pay the provider.
- Q: Sandy (Crossroads) Are LME's allowed to bill for the provider?
- A: Correspondences from Lisa Wainwright make this not outside the realm of possibility. However, there are federal requirements around it for billing agents. CFR title 42 Part 447.10 is a reference, http://www.access.gpo.gov/cgi-bin/cfrassemble.cgi?title=200042. You can't charge them a percentage of what you're billing Medicaid. Will include the URL in the minutes.
- Q: Beth (Tideland) Can we charge Provider for billing Healthchoice?
- A: Yes.

Tim Sullivan & Shannon Johnson – MMIS Updates -- Medicare bypass will go in this weekend and the TPL bypass for 2012 and 2017 is complete. However, DMA had questions and we have an SE who is working to answer those questions. If answers are accepted, these could go in over the weekend as well. If not, we may need to run a couple more test. The target for implementation would then be for next weekend. EOB 79 – we sent a CSR over to DMA and we are currently waiting on an answer from Carol Robertson.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item	Topics			
No.				

Medicaid Questions or Concerns

- Q: Jane (Wilson Green) Any updates on 1551 denial code?
- A: CSR to allow bypass is slated to go in this weekend.
- 6. Updates to Roll Call?
- 7. Any other area program questions/comments:
- $_{\rm 8.}$ DMH and/or EDS Concluding Remarks:

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date	
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Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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